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“I would like to gain more in-depth knowledge of customs regulations to fulfill the requirements of my new role, EU customs and excise manager. I found all that in Delft.”
(Narcis Gavan, participant)

Studying in Delft
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Most courses are assessed by term papers, instead of formal examinations. Participants are encouraged to investigate a relevant topic from their own domain. In this way the research is immediately useful to their organizations.
Participants have varied backgrounds (information technology, supply chain management, law). Each person brings valuable experience. In our philosophy you will “learn with and from each other”.

Start preparatory programme:
May 2014! Registration is now open. Please contact Joris Hulstijn for more information: customs-TBM@tudelft.nl

Fees
Registration costs of 12.500,- euro per year, or 23.500,- euro at once. No VAT is required. Included are all study costs, covering all obligatory books and literature, software, exams, supervision, access to the wireless network, and university library facilities.

Programme management
Under responsibility of prof.dr. Tao-Hua Tan (programme director), the following people contribute to the various courses:
- Dr. Nitesh Bharosa (TU Delft)
- Mr. Frank Heijmann (Customs)
- Dr. Joris Hulstijn (TU Delft)
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Advisory board
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Delft University of Technology
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This programme leads to a TU Delft internally certified diploma for which the Examination Regulations (OER/UR/RRvE) apply to all teaching and examinations, and terms and conditions which can be found on www.delfttoptech.nl.

Contact
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Delft TopTech
Professionals and managers enhance their knowledge and strengthen their (innovation) skills by following an advanced master programme at Delft TopTech. A degree helps them to realize professional growth and often a new step in their career. The Delft TopTech programmes combine business and technical methods and focus on applications of these methods in practice. The lectures are internationally renowned in their field and teach at the Delft University of Technology or at other top-level institutes. Delft TopTech also offers specific programmes to companies and public organisations who wish to professionalise and enlarge their innovation skills. Delft TopTech organises short courses for professionals to update their knowledge on specific subjects.

This programme is offered together with Compliance Design and Management. Both degrees have the same educational philosophy and some courses are shared. For more information, see www.delfttoptech.nl/compliance

Learning with and from each other!
The customs profession is changing. How can we improve compliance, safety, sustainability, efficiency and information quality in international trade? How can we standardize uniform application of customs laws across the EU? Can we reduce administrative burdens for business and government? How can we embed compliance with laws and regulations concerning the import and export of goods into business processes and decision-making? How can we train graduates to supervise front-line customs work? Can we create a system that is smart enough to operate on its own? This master programme will be the last challenge to their analytical abilities and by integrating customs regulations, supply chain management and information systems and compliance.

The Master programme in Customs & Supply Chain Compliance is a fully integrated programme in which we combine Customs Regulations, Supply Chain Management and Information Technology. The integrated, hands-on study programme integrates theoretical, innovative projects, in-depth general education, 15-week placements and international study trips in ports, e.g. Rotterdam. Students learn to design and embed systems into the design of business processes and information systems, enforcement can rely on that. These requirements make people with different knowledge and different mind-set. People will need to look beyond the borders of their discipline. An academic and interdisciplinary attitude will prepare participants for the changes of tomorrow's customs service.

The preparatory programme will start in May 2016. The preparatory programme also contains courses to prepare you with these challenges in the domain. A good command of the English language is a prerequisite. An admission interview with the programme director will prove your motivation, capabilities, and collaboration potential. This interview will decide on your application. You can be admitted immediately or conditioned pending additional study.

Applicants with a university degree have direct access to the course. Applicants with a Vocational degree ( HBO) are required to first attend a preparatory programme, followed by an entrance exam. This preparatory programme addresses research, presentation and study skills at an academic level. All candidates are required to have relevant work experience, and must show some basic familiarity with the topics of the three pillars: customs procedures, information technology and business processes. The preparatory programme also contains courses to bring applicants up to the relevant level.

The preparatory programme will start in May 2016. The preparatory programme will start in May 2016.

Participants profile
Professionals from business and government, who are interested in the customs domain in the widest sense of the word: border crossing, international supply chains, logistics, and enforcement. In particular customs officers, auditors, legal advisors, customs experts, compliance officers, consultants, IT specialists, logistics providers, and many more.

Admission process
Candidates are admitted to the programme based on prior education, curriculum vitae and individual motivation. This is a post-academic master programme, so candidates must show proof of academic education and show affinity with the domain. A good command of the English language is a prerequisite.

An admission interview with the programme director will prove your motivation, capabilities, and collaboration potential. This interview will decide on your application. You can be admitted immediately or conditioned pending additional study.

Partners
This master programme is offered by Delft University of Technology in close cooperation with the Faculty of Law and the Faculty of Economics of Erasmus University Rotterdam, the Netherlands Customs Administration of the Netherlands, and Erasmus University Rotterdam.

www.delfttoptech.nl/customs
The customs profession is changing. How can we improve compliance, safety, sustainability, efficiency and information quality in international trade? How can we stimulate uniform application of customs laws across the EU? Can we reduce administrative burdens for business and government? How can we embed compliance with laws and regulations concerning the import and export of goods into business processes and supply chains? How should customs supervision face business challenges? Can we create mutual understanding among parties from different backgrounds? Is this master programme you will be able to deal with these challenges by collaborating among disciplines and by integrating customs regulations, supply chain management and information systems and compliance.

The Master programme in Customs & Supply Chain Compliance is a fully integrated programme in which we combine Customs Regulations, Supply Chain Management and Information Technology. The integrated takes place in the light of current and interrelated projects. Innovative developments like Single Window (e.g. use of data from different government agencies), one-stop-shop (integrate customs inspections with other border control systems and system control) (only the internal control system; for example for ABI certificate) are forcing customs authorities to collaborate more closely with businesses and other inspection agencies. Increasingly the focus is on compliance, making companies follow laws and regulations, rather than on command and control. Rules are built into the design of business processes and information systems, enforcement can rely on that. These developments require people with different knowledge and a different mindset. People will need to look beyond the borders of their discipline. An academic and interdisciplinary attitude are required to prepare the changes for the future of tomorrow’s customs service.

Target group
- Customs (of EU member) states; customs officers, RFID auditor, client coordinator/advisory policy maker.
- Other government agencies (tax office, food, health and safety inspectorate, harbor authorities).
- Academic institutions (professors and lecturers).
- Businesses, in a specialized/technical advisory role or a legal role.

Benefits
- A broad knowledge and expertise to be ready for innovation.
- Being able to address a complex problem in the customs domain from a legal, a supply chain and an informational perspective, and provide a workable solution.
- Acting as an independent consultant or customs inspectors.
- Learn to make a contribution to scientific knowledge of the customs domain.
- An active professional network through an alumni association focusing on career development.
- A degree from Delft University of Technology.

Programme
The programme is based on three even number of integrated topics. Each topic consists of one or more courses.

1. Customs Regulations
- The focus is on the future of customs, regulations, information and supply chain management.
- Pelican: Customs Regulations
- Understanding the legal and regulatory aspects of the customs domain.
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2. Supply Chain Management and Logistics
- Getting in the relationship between supply chain management logistics and transport.
- Pelican: Customs Regulations
- Assessing the models of the custom domain.

3. Information and Compliance
- An active professional network through an alma mater association focusing on career development.
- A degree from Delft University of Technology.

Admission process
Candidates are admitted to the programme based on prior education, curriculum vitae and individual motivation. This is a post-academic master programme, so candidates must show proof of an academic education and show affinity with the domain. A good command of the English language is a prerequisite.

An admission interview with the programme director will prove your motivation, capabilities, and collaboration and social skills. The interview will decide on your application. You can be admitted immediately or admitted conditionally, pending additional study.

Applicants with a university degree have direct access to the course. Applicants with a higher Vocational degree (HBO) are required to first attend a preparatory programme, followed by an entrance examination. This preparatory programme addresses research, presentation and study skills on an academic level.

All candidates are required to have relevant work experience, and must show some basic familiarity with the topics of the three pillars: customs procedures, supply chain management and information technology. To deal with possible deficiencies in background knowledge, the preparatory programme also contains courses to bring applicants up to the required level.

The preparatory programme will start in May, and the master’s degree will start itself in September 2014.

www.delfttoperch.nl/customs
The master programme in Customs & Supply Chain Compliance

Graduates will become experts in the Customs domain. They will develop themselves into business experts in compliance. They can work anywhere in the world where customs laws apply. Graduates with a legal background can work as customs attorneys, while graduates in other fields can work as customs officers or customs brokers. Graduates from technical backgrounds can work as specialists for IT developments. Graduates in a management or logistics background can work as logistics advisors or customs consultants.

Admission process

Candidates are admitted to the programme based on prior education, curriculum vitae and individual motivation. This is a post-academic master programme, so candidates must show proof of an academic education and show affinity with the domain. A good command of the English language is a prerequisite.

Thesis & examination

To complete the degree, each participant will conduct a research project and write a graduation thesis. The thesis is supervised by expert researchers. On completion, the master’s thesis must be defended before the graduation committee. Like in other assignments, participants are encouraged to take influence of their own from their own domain; in this way, the research is immediately useful to their organizations. Many participants will decide on your application. You can be admitted immediately if the decision is positive. You can be admitted immediately if the decision is positive.

Partners

This master programme is offered by Delft University of Technology in close cooperation with the Faculty of the Economics of Erasmus University Rotterdam, the Dutch Administration of the Netherlands, TNO and Erasmus University of Technology.

Participants profile

Professionals from business and government, who are interested in the customs domain. The custom 2000 is the wide border crossing, international supply chains, logistics, and IT and information. Professionals in customs, auditors, legal advisors, customs experts, compliance officers, consultants, IT specialists, logistics providers, and many more.

www.delfttotech.nl/customs

The Master programme in Customs & Supply Chain Compliance is a fully integrated programme in which we combine Customs Regulations, Supply chain Management and Information Technology. The programme takes place over two years and consists of 120 credits (30 ECTS) and is divided into the following three pillars:

Pillar I: Customs regulations

- Understanding the legal and regulatory aspects of the customs domain.
- Gain a fundamental knowledge of the customs domain.
- Gain an overview of the processes and procedures.
- Gain an understanding of the role of the customs officer.

Pillar II: Supply Chain Management and Logistics

- Gain an overview of the role of logistics in the supply chain.
- Gain an understanding of the logistics and transport processes.
- Gain an overview of the role of logistics in the supply chain.

Pillar III: Information and Compliance

- Gain an overview of the role of information systems in the supply chain.
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The Master programme in Customs & Supply Chain Compliance is an alumni association focusing on career development and networking. The alumni association is open to all graduates of the master programme, so candidates must show proof of an academic education and show affinity with the domain. A good command of the English language is a prerequisite.

The aim of the master programme in Customs & Supply Chain Compliance is to prepare professionals to cope with the increasing complexity of supply chain decisions.

In this master programme you will learn to deal with these challenges by collaborating across disciplines and by integrating customs regulations, supply chain management and information systems and compliance.

The interplay of new regulatory and institutional changes, increased business processes and procedures. Analysing the adequacy of information systems to support business processes. Pillar II has two modules:

1. Developing Information Chains

- Analysing the adequacy of information systems to support business processes.
- Analysing the adequacy of information systems to support business processes.

2. System-based Auditing

- Internal controls to ensure compliance.
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- Mr. Ruud Tausveld (pwc)
- Prof. dr. Albert Vrigin (TNO, TUE)
- Prof. dr. Wouter de Wils (EUR)

Advisory board
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